

OVERVIEW

During emergencies, planned disruptions, and community initiatives, some residents may require additional assistance. Municipalities need reliable information to understand these needs while coordinating emergency services, communications, and resources.



SimplyCast's Vulnerable Persons Registry centralizes voluntary resident support information and connects it with municipal emergency and community operations. This helps authorized teams make informed decisions and provide personalized support when it matters most.

CHALLENGES

- Resident support information may be difficult to organize and maintain.
- Emergency teams may lack visibility into specific support needs.
- Coordinating assistance across departments and agencies can be complex.
- Generic emergency communications may not address different resident needs.



BENEFITS

- Improve preparedness for residents needing additional support
- Strengthen coordination between teams and responders
- Deliver more relevant communications
- Improve situational awareness and service access



FEATURE 1



CENTRALIZED RESIDENT PROFILES

Maintain organized resident and household information, including support needs, contacts, and communication preferences.

FEATURE 2



EMERGENCY SUPPORT COORDINATION

Connect resident information with emergency response activities to help authorized teams identify needs and coordinate support.

FEATURE 3



SUPPORT CONNECTED REPORTS

Support targeted, multi-channel communications to keep residents, caregivers, and response teams informed.